

STANDARD TERMS & CONDITIONS

Doc ref CCG-M-GLO-025

Article 1: Applicability

- a) These terms and conditions are applicable to ColliCare Logistics for all quotations, orders and agreements unless otherwise agreed in writing.
- b) All our activities will follow applicable laws and regulations, including National legislation within all countries work is performed.
- c) All services will be done in compliance with these legislations:
 - Convention of the Contract for the International Carriage of Goods by Road of 19 May 1956 (the CMR Convention)
 - Association of Freight Forwarders (NSAB, latest version)
 - International Convention for the Unification of Certain Rules of Law relating to Bills of Lading of 1924 and as amended in 1968 and 1979 (the Hague-Visby Rules)
 - Convention for the Unification of Certain Rules for International Carriage by Air of 1999 (the Montreal Convention)
 - Uniform Rules concerning the Contract for International Carriage of Goods by Rail (the CIM convention)
 - International Commercial Terms (Incoterms)

Variances due to National laws and Regulations must be expected.

Article 2: Pricing

All prices are based on the current market, subject to change, space and equipment

Currency Adjustment Factor (CAF) are charged on international freights. This is a compensatory cost-sharing measure to remove the carrier's risks associated with currency fluctuations. It is applicable primarily, but not limited, to European trades, e.g.: Europe - Far East Europe - Middle East/Red Sea/Indian Sub-Continent US to/from Europe

- a) Our prices are based on the current exchange rates, fees and employment conditions. Currency surcharge could be added in some countries.
- b) The prices and/ or surcharges do not include VAT, customs duties, and other government taxes related to the goods. These costs, duties and taxes shall be the sole responsibility of the customer.
- c) The price, if otherwise not stated in writing, includes transportation with all necessary road tolls, ferries and a maximum of 1 hour for loading and 1 hour for unloading.
- d) Extra waiting hours, outside the included hour for loading and unloading, will be charged extra, unless otherwise agreed.
- e) Additional costs for extra loading and unloading addresses may occur.

f) Payable weight conversion:

COUNTRY	AIR	SEA	RAIL	ROAD	DOMESTIC
SWEDEN	1 m3 = 167 kg	1 m3 = 1000 kg	IT: 1 m3 = 333 kg 1 ldm = 1850 kg CN: 1 m3 = 500 kg	Nordic: 1 m3 = 350 kg 1 ldm = 2000 kg Continent: 1 m3 = 333 kg 1 ldm = 1850 kg	1 ldm = 1950 kg 1 m3 = 280 kg
POLAND	1 m3 = 167 kg	1 m3 = 1000 kg	1 m3 = 333 kg	1 m3 = 333 kg	1 m3 = 333 kg
LITHUANIA	1 m3 = 167 kg	1 m3 = 1000 kg	R/F: 1 m3 = 700 kg P/U: 1 m3 = 333 kg	1 m3 = 333 kg 1 flm = 1850 kg	1 ldm = 1250 kg 1 m3 = 250 kg
FINLAND	1 m3 = 167 kg	1 m3 = 1000 kg		1 m3 = 333 kg 1 ldm = 2000 kg	
DENMARK	1 m3 = 167 kg	1 m3 = 1000 kg	IT: 1 m3 = 333 kg CN: 1 m3 = 500 kg 1 ldm = 1850 kg	Nordic: 1 m3 = 333 kg 1 ldm = 2000 kg Continent: 1 m3 = 333 kg 1 ldm = 1850 kg	1 m3 = 250 kg 1 ldm = 1500 kg
NORWAY	1 m3 = 167 kg	1 m3 = 1000 kg	1 m3 = 500 kg	1 lm = 2000 kg 1 m3 = 333 kg	1 m3 (general) = 286 kg 1 m3 (part load) = 300 1 lm = 2000 kg International: 1 m3 = 333 kg
INDIA	1kg = 6000cm3	1 m3 = 1000 kg		1 m3 = 333 kg 1 m3 = 363 kg	
CHINA	1 m3 = 167 kg	1 m3 = 1000 kg	1 m3 = 500 kg	1 m3 = 333 kg	
ITALY			1 m3 = 333 kg 1 ldm = 1850 kg		
UK	1 m3 = 167 kg	1 m3 = 1000 kg	1 m3 = 333 kg 1 ldm = 1850 kg	1 m3 = 333 kg 1 ldm = 1750 kg	Calculated by pallet space

- g) Due to heavy fluctuations in the fuel prices, a surcharge could be added. See our local web sites for the updated fee.

Article 3: Payment

- a) Unless otherwise agreed, the payment is expected within 14 days after invoice date.

Article 4: Customs

- If customs is not done by ColliCare the client indemnifies ColliCare for all damages and costs resulting of any inaccuracy of the information supplied by the client, as well as all taxes and other levies by customs authorities for any reason whatsoever.
- If customs is not done by ColliCare, inaccuracies will be corrected at clients cost if deemed necessary
- If ColliCare at any point comes to the understanding that applicable laws and regulations are not followed, ColliCare is entitled to end the assignment without any further obligations.

Article 5: Other Conditions:

- a) Country specific differences due to laws and regulations might occur.
- b) ADR – Dangerous Goods: The shipper is responsible for correct labelling, approved packaging, transport documents, sender declaration, MSDS and hazard classification cards and to follow all applicable laws and regulations. This is also applicable for IMO. A surcharge might be added to the cost depending on type of ADR/IMO and route
- c) Customer is responsible for giving correct instructions and necessary documents to perform the assignment. All assignments will be performed according to these written instructions. For irregularities during the assignment, additional cost may occur. This could be, but not limited to; waiting time, no shows or sudden extreme currency changes.
- d) All changes which is not according to contract/assignment must be in writing. Additional costs may occur.
- e) Delivery times follows the transportation plan/agreed transit times. These delivery times are guidelines and must not be considered as absolute deadlines as these are not guaranteed. Special transit times can occur during holiday time and winter season in some areas.
- f) All goods needs to be properly packaged and labelled and in line with all applicable laws and regulations. If deviations occurs due to failing this, ColliCare cannot be held responsible.
- g) ColliCare does not have full value insurance. If such insurance is needed, customer will need to contract the insurance themselves.
- h) Any visible damages to the goods caused by transportation must be reported in writing to ColliCare within 24 hours. The damage must be noted on the transport document, if not, any claim will be rejected. Hidden damages caused by transportation, within 7 working days.
- i) Force Majeure is defined as extraordinary events and/or circumstances beyond any of the parties control. This could be, but not limited to; extreme and unforeseen weather conditions, act of terror, war, strikes/lockouts, pandemic situations and riots.
- j) If force majeure situations occur, these general terms and conditions will no longer be applicable. ColliCare will, as long as it is possible, seek to fulfil the agreed transportation, but cannot be held responsible for irregularities connected to the occurred situation, nor extra costs that might occur. Such costs will have to be covered by the customer.
- k) Customer warrants that all assignments given is within ethical and legal manners at all times and in line with our Code of Conduct.
- l) All disputes, claims, disagreements or other issues arising from or relating to agreements will be adjudicated by the competent court in the executing country, unless the parties agree otherwise in writing.

For questions regarding the terms and conditions or details around your order please contact your dedicated customer contact.